

National Aeronautics and Space Administration
George C. Marshall Space Flight Center
Marshall Space Flight Center, AL 35812



February 27, 2013

Reply to Attn of: IS01

TO: DA01/Director
THRU: IS20/MSFC Directives Manager
FROM: IS01/Office of Chief Information Officer
SUBJECT: Cancellation of MWI 2800.1, "Service Request System for Information Technology Purchases (SRS ITP)"

In accordance with MPR 1410.2, 2.1.5, "Marshall Directives System," IS01 requests approval for cancellation of MWI 2800.1, "Service Request System for Information Technology Purchases (SRS ITP)."

The process flow and details for said MWI are changing due to the implementation of the Agency Consolidated End-User Services (ACES) contract, part of the Information Technology (IT) Infrastructure Integration Program (I3P) as well as the underlying infrastructure application (Remedy) supporting those workflows. When the transition is complete, the need for a new Center-level directive will be evaluated.

Therefore, this current directive is inaccurate and cannot be sufficiently resolved until development effort has been completed and reviewed as to applicability.

Approved by:

A handwritten signature in black ink, appearing to read "Patrick E. Scheuermann", with a long horizontal line extending to the right.

Patrick E. Scheuermann
Director